

Dear Dave Williams,

Congratulations! On behalf of Total Quality Logistics and our Carrier Services Team, I am pleased to inform you that Caruso Trucking has been selected as a "TQL Elite Carrier" award winner.

Each year, the Top 10 carriers from our network of more than 41,000 are honored with this elite distinction. You have been chosen for this year's award due to your exemplary service record in 2008.

At TQL, we consider the drivers and carriers we work with every day an important extension to our TQL Family. We promise our clients quality, dependable transportation and truly believe that it is because of carrier professionals like you that allow us to deliver on that promise. You conduct your business with integrity, passion and a commitment to excellence. You've represented us well and we appreciate your hard work.

Enclosed, you will find a commemorative "TQL 2008 Elite Carrier" plaque. Thank you again for your dedication and commitment and I look forward to working with you again in 2009.

Congratulations,



Marc Funk
Carrier Services Manager

P.S. We would like to showcase our Elite Carrier winners in our quarterly newsletter and on our web site. Please send us a photo of you and your drivers with your plaque. Photos can be e-mailed to the attention of our Marketing Department at tqlmarketing@tql.com or mailed to our address listed above. Thanks for your participation!

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